



Redefining Complex Primary Care

Effective: 01/12/2023

REFERRAL CRITERIA

Insurance Criteria

- Patients must have Medicare parts A and B
- Any kind of secondary insurance (to supplement what Medicare doesn't cover) is acceptable including MassHealth, commercial payers (BCBS, United, Tufts, etc)

Clinical Criteria

Must meet Medicare's criteria for 'homebound' which includes:

- **Involved Disabilities**: Individuals with physical and developmental disabilities who require support to live independently in the community or who may reside in a group home setting (ie. Cerebral palsy, spinal cord injury, MS, traumatic brain injury)
- **Complex Medical**: Individuals with serious or life-threatening chronic illnesses (advanced multi-system, cardiovascular, renal, liver diseases and/or diabetic complications) with instability and regular ER visits and/or hospitalizations
- **Frail Homebound Elders** at risk for nursing home placement with significant functional decline who prefer to stay in the home setting
- **SPMI**: Individuals with serious persistent mental illness who have difficulty engaging in a traditional primary care setting and as a result, have not had regular access to preventative care, but are willing to accept primary care in the home setting

Patients We Are Unable to Accommodate at this Time

- individuals who are unwilling to engage with providers
- individuals who are only seeking a 'wrap' model of care

If you have questions regarding eligibility, please call us to discuss at 866-335-8461.